

Attached is the Job Description for Premises Technician

The Core technician will continue to perform the following:

- Installation and maintenance work for TDM enabled voice service (POTS), including station and inside wire installation and maintenance of POTS service
- Initial installation work for ATM enabled DSL service, excluding any or all vertical or enhanced products or services at the customer premises
- A Premises Technician may, however, perform any of this work from the Serving Terminal up to and including the customer premises if he/she has already been dispatched to the premises for work not covered by the two (2) bullets immediately above
- Cable Repair Work
- ***Fusion Fiber Splicing in the network***

## Job Description Premises Technician

- Install and rearrange inside wire for IPTV, VOIP and high speed internet/ DSL services on the IP network
- Install CD/**downloads, etc.** and follow prompts on customer computer to initiate high speed internet/DSL services
- Install VOIP services (connect line cord from RG analog adapter to phone jack)
- Install **all necessary Network Interface Devices (NID) or equivalent regardless of technology or materials used and make necessary connections ~~connect coaxial cable~~ to customer network**
- Place, replace and repair Customer Premise Equipment (CPE) up to and including the **network interface devices or equivalent NID**
- Place cross-connects at the service area interface to move customer to the IP network
- **Perform all necessary field connections (except for fusion fiber splicing and any F2 bare fiber splicing at the serving terminal) at or in all types of cross connects and serving terminals when installing or maintaining IP enabled products and services including fiber cross-connects and fiber drops**
- Verify all services are working
- Educate customers on the features and functionality of the services
- Testing of services provided
- Verification that the **network interface devices or equivalent NID/drop** are bonded and grounded and if necessary place a ground rod and/or replace the **network interface devices or equivalent NID**
- Fish walls
- Troubleshoot inside wiring
- Install surround sound equipment
- Install and configure all peripheral devices (e.g., routers, wireless printers, Femtocell, and other connectivity services)
- Installation of Direct Broadcast Satellite (DBS) services and associated equipment
- Provide ConneCTech services
- Provide maintenance support for all work associated with their responsibilities under the installation portion of their job
- Receive material from suppliers, select prepare and load material for delivery for field users, check incoming supplies, equipment and tools against orders and stock materials in bins or on shelves
- **Place, replace and removal of bridged tap cancellation devices as needed including in ready access terminals, excluding splicing the bridged tap cancellation device into the cable pair**
- And perform any other generally related duties and responsibilities as determined by the Company

- Except as specified on page one, for all current and future products and services, regardless of the technology (e.g., copper, wireless, *fiber*, etc.) or equipment involved: (1) place, replace, remove and rearrange (swing) cross-connects ***including but not limited to performing pair changes when installing and maintaining IP enabled products and services;*** ~~at the Serving Area Interface (SAI) to the facility/binding post which was initially assigned or, due to a records error not a defective condition, should have been assigned;~~ (2) place, replace, remove, repair and rearrange the drop(s) ~~on the binding post which was initially assigned or, due to a records error not a defective condition, should have been assigned~~ at the Serving Terminal; and, (3) perform all work at and/or in the customer premises.
- ***Perform all necessary field connections, at or in all types of cross-connects and serving terminals, required to*** install and maintain all current and future IP enabled products and services, including but not limited to IPDSLAM ***and all fiber splicing except for fusion fiber splicing and any F2 bare fiber splicing at the serving terminal.*** IP enabled products and services are all current and future products and services delivered over the IP network, including but not limited to IPDSLAM, whether installed separately (e.g., stand alone VDSL installations) or in any combination.
- ~~Tone back into the network to verify the assigned facilities and update/correct the records while performing installation~~ ***or maintenance*** work for all current and future IP enabled products and services.

West Region Premises Technician Scope of Work Intent Language  
Agreed to at the Bargaining Table on May 26, 2017 between  
CWA and AT&T West

The parties recognize and agree that there is no way to accurately predict what new products, services and/or technologies will be developed in the future and which products, services and/or technologies the Company will provide or use in the future.

- ***Reference West Region Premises Technician Job Description Page 2 Bullet 7; Page 3 Bullet 2 (Perform all necessary field connections...)***

The intent behind the phrase “all necessary field connections” as used in the Premises Technician Job Description for the 2016 Collective Bargaining Agreement is to ensure that, as technologies, tools, materials and/or equipment are updated and/or changed, that Premises Technicians will continue to perform the same or similar job functions as set out in the Job Description for the 2016 Collective Bargaining Agreement.

Premises Technicians may not splice in the feeder or distribution network (aerial or underground). Premises Technicians may connect pairs from the face of the serving terminal up to and including the customer’s premises.

- ***Reference West Region Premises Technician Job Description Page 1 Bullet 5; Page 2 Bullet 7; Page 3 Bullet 1; Page 3 Bullet 2***

Premises Technicians may work with fiber at cross connection points and from the face of the serving terminal up to and including the customer’s premises. Fusion fiber splicing is reserved for Core Technicians. Premises Technicians may not perform fiber splicing in the feeder or distribution network (aerial or underground).

- ***Reference West Region Premises Technician Job Description Page 2 Bullet 20***

Premises Technicians may place, replace or remove Bridged Tap Cancellation Devices. Premises Technicians may not splice a Bridged Tap Cancellation Device directly to a feeder or distribution network (aerial or underground) cable pair. Place on Binding Post only.

Splicing connecting blocks or binding posts in a ready access terminal is reserved for Core Technicians.

- ***Reference West Region Premises Technician Job Description Page 3 Bullet 3***

Premises Technicians may perform pair changes, port swaps, Line Station Transfers.

Premises Technicians may test the spare pairs provided to ensure they are using a good pair. If the pair is defective the Premises Technician will update the facility records as required marking the pair as defective and, if necessary, open a helper ticket.

Repair functions such as splicing defective cable pairs and taking steps to correct a defective condition in the feeder or distribution network (aerial or underground) are reserved for Core Technicians.